



Agenda Item: K-6

Application for One-Time Water and Sewer Adjustment

Name: Dorothy Vanthusen Date: 2/28/26
Service Address: _____
Phone Number: 319 210 8238
Resident Account Number: _____
Reason for application: I was in hospital
bill that was 1 and had
✓ \$1000 giving me 300
other bill

CITY OF TIFFIN ORDINANCE NO. 2017-398
AN ORDINANCE AMENDING THE MUNICIPAL CODE OF TIFFIN, IOWA, CHAPTER 92, BY
ADDING SECTION 92.10 - WATER ADJUSTMENT

92.10 WATER ADJUSTMENT. Upon application to and at the discretion of the Tiffin City Council, each customer or address within the Corporate Limits of the City of Tiffin may be allowed a one-time adjustment on the water bill at that address or meter with an adjustment cap of \$250.00. A twelve-month average billing amount will be established from the twelve immediate previous billing cycles. The customer will pay no less than the average of those previous twelve months. Tax will be paid on the original full billing amount, regardless of the amount of adjustment. If an adjustment is made to the customer's water bill under this ordinance then the one-time sewer adjustment must also be used at the same time.

CITY OF TIFFIN ORDINANCE NO. 2017-399
AN ORDINANCE AMENDING THE MUNICIPAL CODE OF TIFFIN, IOWA, SECTION 99.10(1) OF
CHAPTER 99, PAYMENT OF BILLS - SEWER ADJUSTMENT

99.10(1) SEWER ADJUSTMENT. Upon application to and at the discretion of the Tiffin City Council, each customer or address within the Corporate Limits of the City of Tiffin may be allowed a one-time adjustment on the sewer bill at that address or meter with an adjustment cap of \$250.00. A twelve-month average billing amount will be established from the twelve immediate previous billing cycles. The customer will pay no less than the average of those previous twelve months. Tax will be paid on the original full billing amount, regardless of the amount of adjustment. If an adjustment is made to the customer's sewer bill under this ordinance then the one-time water adjustment must also be used at the same time.

Signature: Dorothy Vanthusen Date: 2/28/26

***You will be required to pay the average amount of your previous twelve utility bills at the time of application and pending City Council approval, any further adjustments will be made on the following utility bill.

Since Sept I have had 4 hospital stays
plus Rehab. Death of spouse
and income down to 50% unable to pay it

yes + income 85 month as per
living in care center

Dorothy VanHousen
 601 Lilac St. #4
 01-00101026-01

	<u>WATER</u>	<u>Water Average</u>	<u>W Refund</u>	<u>SEWER</u>	<u>Sewer Average</u>	<u>S Refund</u>
1/1/2025	\$ 232.81	\$ 17.66	\$ 215.15	\$ 199.43	\$ 26.25	\$ 173.18
12/1/2025	\$ 25.12			\$ 27.86		
11/1/2025	\$ 19.83			\$ 23.49		
10/1/2025	\$ 24.49			\$ 27.34		
9/1/2025	\$ 27.75			\$ 29.62		
8/1/2025	\$ 14.76			\$ 26.20		
7/1/2025	\$ 15.47			\$ 26.82		
6/1/2025	\$ 16.90			\$ 28.05		
5/1/2025	\$ 14.92			\$ 26.34		
4/1/2025	\$ 12.78			\$ 24.49		
3/1/2025	\$ 13.82			\$ 25.39		
2/1/2025	\$ 12.01			\$ 23.82		
1/1/2025	\$ 14.04			\$ 25.58		
	\$ 211.89	Total 12 mo.		\$ 315.00	Total 12 mo.	
	\$ 17.66	Average		\$ 26.25	Average	

Water Refund	\$ 215.15	MAX \$250
Sewer Refund	\$ 173.18	MAX \$250
FORGIVENESS GRAND TOTAL:	\$ 388.33	MAX \$500



P.O. BOX 259
TIFFIN, IA 52340
(319) 545-2572



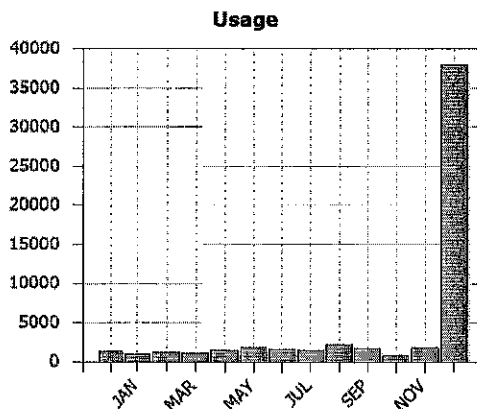
DOROTHY VANHOUSEN
601 LILAC St # 4
Tiffin, IA 52340

Account Number	AMOUNT DUE
01-05006000-06	\$449.21
Due Date	After Due Date Pay
1/20/2026	PAID BY DRAFT
Account Name	
DOROTHY VANHOUSEN	
Service Address	
601 LILAC St # 4	
Amount Enclosed	

There will be a charge on all returned checks.
Please return this portion with your payment.
When paying in person, please bring both portions of this bill.

CUSTOMER ACCOUNT INFORMATION - RETAIN FOR YOUR RECORDS

Name				Service Address		Account Number
DOROTHY VANHOUSEN				601 LILAC St # 4		01-05006000-06
Status	Service Dates			Bill Date	Penalty Date	Due Date
	From	To	# Days			
Active	11/15/2025	12/15/2025	30	12/29/2025	1/21/2026	1/20/2026



CURRENT READING	PREVIOUS READING	USAGE
11,521	7,733	37,880

PREVIOUS BALANCE	\$57.49
PAYMENTS	\$57.49-
ADJUSTMENTS	\$0.00
PENALTIES	\$0.00
PAST DUE AMOUNT	\$0.00

WA RES MAIN BASE	15.00
WA RES MAIN CONS	217.81
SW RES MAIN BASE	19.50
SW RES MAIN CONS	179.93
STORM WATER	3.00
Tax	\$13.97

CURRENT BILL	\$449.21
AMOUNT DUE	\$449.21

PAID BY DRAFT

To make a utility payment online, you can visit
<https://tiffinia.municipalonlinepayments.com/tiffinia>

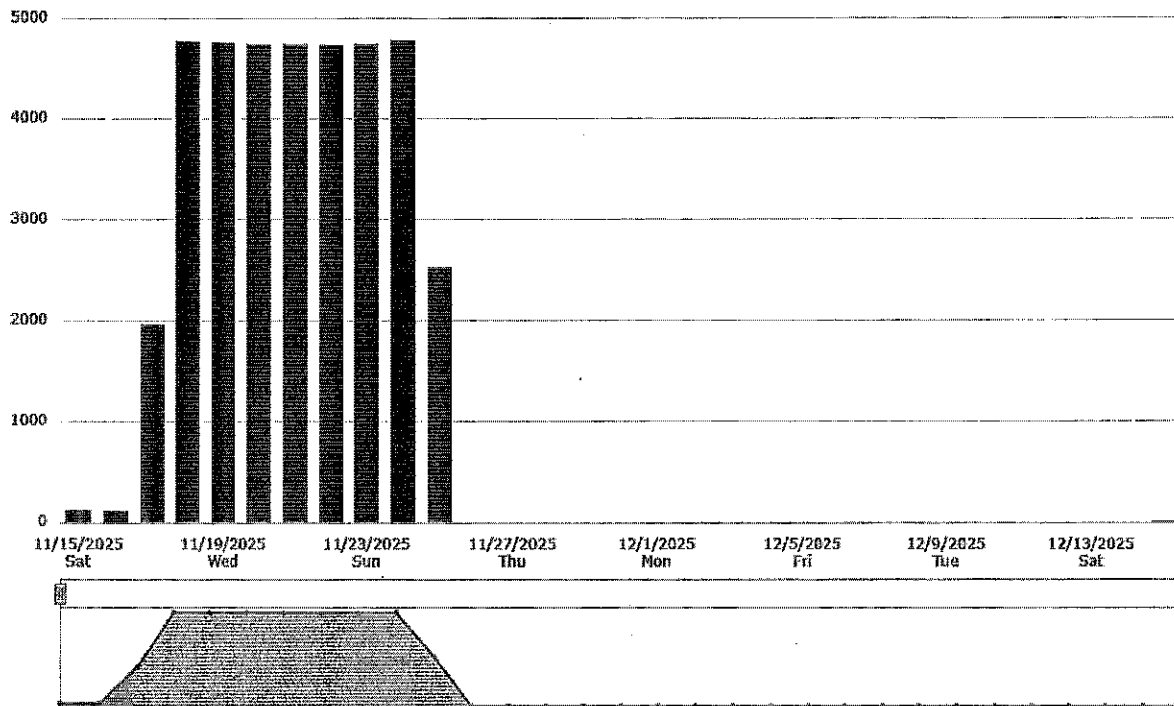
DOROTHY VANHOUSEN

ACCOUNT DETAILS

CUSTOMER NAME	DOROTHY VANHOUSEN	ELECTRONIC ID	6445307
CUSTOMER ACCT. NO.	01-05006000-06	METER SN	06445307
SERVICE ADDRESS	601 LILAC St # 4	SERVICE START DATE	N/A
ROUTE NUMBER	1	LAST READ DATE	02/20/2026 12:00 AM
EMAIL	N/A	LAST READ (Gallons)	115240
PHONE	N/A	METER STATUS	-

11/15/2025 - 12/15/2025 Read Frequency Daily

Legend:  Alert



Total consumption for report period: 38010 (Gallons)

Legend:  Change Out

Consumption Date	Read (Gallons)	Consumption (Gallons)	Last Read Time	Read Method	Meter Status
12/15/2025	115220	10	12/15/2025 11:00 PM	Fixed Network	-
12/14/2025	115210	0	12/14/2025 11:00 PM	Fixed Network	-
12/13/2025	115210	0	12/13/2025 11:00 PM	Fixed Network	-
12/12/2025	115210	0	12/12/2025 11:00 PM	Fixed Network	-
12/11/2025	115210	0	12/11/2025 11:00 PM	Fixed Network	-
12/10/2025	115210	0	12/10/2025 11:00 PM	Fixed Network	-
12/09/2025	115210	0	12/09/2025 11:00 PM	Fixed Network	-

Consumption Date	Read (Gallons)	Consumption (Gallons)	Last Read Time	Read Method	Meter Status
12/08/2025	115210	0	12/08/2025 11:00 PM	Fixed Network	-
12/07/2025	115210	0	12/07/2025 11:00 PM	Fixed Network	-
12/06/2025	115210	0	12/06/2025 11:00 PM	Fixed Network	-
12/05/2025	115210	0	12/05/2025 11:00 PM	Fixed Network	-
12/04/2025	115210	0	12/04/2025 11:00 PM	Fixed Network	-
12/03/2025	115210	0	12/03/2025 11:00 PM	Fixed Network	-
12/02/2025	115210	0	12/02/2025 11:00 PM	Fixed Network	-
12/01/2025	115210	0	12/01/2025 11:00 PM	Fixed Network	-
11/30/2025	115210	0	11/30/2025 11:00 PM	Fixed Network	-
11/29/2025	115210	0	11/29/2025 11:00 PM	Fixed Network	-
11/28/2025	115210	0	11/28/2025 11:00 PM	Fixed Network	-
11/27/2025	115210	0	11/27/2025 11:00 PM	Fixed Network	-
11/26/2025	115210	0	11/26/2025 11:00 PM	Fixed Network	-
11/25/2025	115210	2520	11/25/2025 11:00 PM	Fixed Network	Leak Alarm
11/24/2025	112690	4780	11/24/2025 11:00 PM	Fixed Network	Leak Alarm
11/23/2025	107910	4750	11/23/2025 11:00 PM	Fixed Network	Leak Alarm
11/22/2025	103160	4730	11/22/2025 11:00 PM	Fixed Network	Leak Alarm
11/21/2025	98430	4750	11/21/2025 11:00 PM	Fixed Network	Leak Alarm
11/20/2025	93680	4750	11/20/2025 11:00 PM	Fixed Network	Leak Alarm
11/19/2025	88930	4760	11/19/2025 11:00 PM	Fixed Network	Leak Alarm
11/18/2025	84170	4770	11/18/2025 11:00 PM	Fixed Network	Leak Alarm
11/17/2025	79400	1960	11/17/2025 11:00 PM	Fixed Network	Leak Alarm
11/16/2025	77440	110	11/16/2025 11:00 PM	Fixed Network	Leak Alarm
11/15/2025	77330	120	11/15/2025 11:00 PM	Fixed Network	-

Total consumption for report period: 38010 (Gallons)